## Council of the District of Columbia COMMITTEE ON THE JUDICIARY & PUBLIC SAFETY REVISED NOTICE OF PUBLIC OVERSIGHT ROUNDTABLE 1350 Pennsylvania Avenue, N.W., Washington, D.C. 20004

## COUNCILMEMBER CHARLES ALLEN, CHAIRPERSON COMMITTEE ON THE JUDICIARY & PUBLIC SAFETY

## ANNOUNCES A PUBLIC OVERSIGHT ROUNDTABLE ON

## 9-1-1 Operations at the Office of Unified Communications

Thursday, November 10, 2022, 9:30 a.m. – 3:00 p.m. Virtual Roundtable via Zoom To Watch Live:

> https://dccouncil.us/council-videos/ http://video.oct.dc.gov/DCC/jw.html https://www.facebook.com/CMcharlesallen

On Thursday, November 10, 2022, Councilmember Charles Allen, Chairperson of the Committee on the Judiciary and Public Safety, will reconvene the Committee's September 28, 2022 public oversight roundtable on "9-1-1 Operations at the Office of Unified Communications". The roundtable will be held virtually via the Zoom platform from 9:30 a.m. to 3:00 p.m. and will be limited to government witness testimony. Public witnesses testified at the September portion of the roundtable and also had the opportunity to submit written testimony.

The stated mission of the Office of Unified Communications, or "OUC", is to provide accurate, professional, and expedited service to the residents and visitors of the District. This service is performed by a team that handles emergency and non-emergency calls received when individuals dial 9-1-1 and 3-1-1 in the District. OUC also provides centralized, District-wide coordination and management of public safety voice radio technology and other public safety communication systems and resources to District government agencies and local, state, and federal partners.

The Committee's roundtable will focus specifically on OUC's 9-1-1 call-taking and dispatching, including by examining several recent calls in depth. The Committee will also review OUC's implementation of the Office of the District of Columbia Auditor's October 2021 report, *District's 911 System: Reforms Needed to Meet Safety Needs*, which highlighted material issues impeding OUC from operating in a safer and more efficient manner and provided specific and comprehensive recommendations to improve 9-1-1 call-taking and dispatching.